MP Solutions

Australia & New Zealand

Installation & User Manual

# Point Pod Multi Pop-Up with USB

Black motorised benchtop power point with USB and an insert top




| Hole | Disc in the top cup | Clear below the benchtop | Power lead |
|---|---|---|---|
| 102 mm | Up to 20 mm | 600 mm | 1.9 m |

## Modern Power Solutions

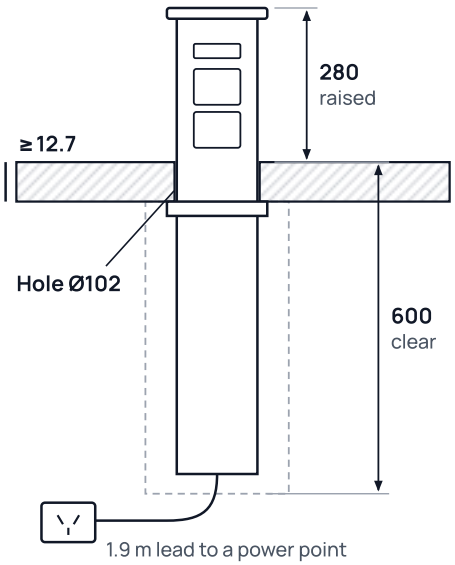
| Document | Version | Issued |
|---|---|---|
| MPS-UM-PPM1B-AU | 3 | 13 November 2026 |
| **Model** | **Market** | **Support** |
| PPM1B | AU | contact@modernpowersolutions.com.au |

Product page and latest manual

# 01 Before You Start

Check the fit and read the safety notes before you cut.

## Will It Fit?




Millimetres. Not to scale: the full drawing is in Dimensions.

- [ ] **Hole: 102 mm**
  Use a 102 mm hole saw and cut a clean, chip-free hole. The outer collet glues in flush with the top and lines the edge.
- [ ] **Benchtop: any thickness**
  No maximum: the mounting flange fixes underneath. The insert disc must be no more than 20 mm thick.
- [ ] **Below the benchtop: 600 mm clear**
  Measured down from the top surface: the 560 mm closed body plus about 40 mm for the lead to bend, and 160 mm across for the flange.
- [ ] **Power: a power point within 1.9 m**
  The lead has a 10 A AU plug. Do not use an extension lead or double adaptor.

## ⚠ Safety

1. Read this manual fully before installing or using the product, and keep it for future reference.
2. Plug the unit only into a correctly installed and earthed 230–240V AC power point. Do not use extension leads or double adaptors to supply it.
3. Any fixed wiring work, such as adding a power point under the benchtop, must be carried out by a licensed electrician in line with AS/NZS 3000.
4. Do not exceed the rated load of 10A (2400W) in total across all outlets.
5. Keep liquids away from the outlets. Wipe up spills immediately and do not use the unit if liquid has entered it.
6. Do not open, modify or repair the unit. Stop using it if the lead, plug or housing is damaged, and contact us.
7. Indoor use only (IP44, **not waterproof**): keep the raised unit and plugs dry.
8. Remove all plugs before lowering and keep hands clear while it moves. Never force it down.
9. Never glue or permanently fix the unit: it must stay removable from under the benchtop. Keep the 600 mm below it clear.
10. Install it upright in a benchtop only, never on its side with the outlets facing up.
11. Supervise children around the unit. It is not a toy.

02

# Get to Know Your Product

Black motorised benchtop power point with USB and an insert top

The Point Pod Multi is a motorised power point that disappears into your benchtop. Press the top and an electric motor raises it, giving you three AU power points plus USB-A and USB-C charging.

The top cup takes a disc of your own benchtop material, so when the unit is closed only a slim ring and the matching insert show. It plugs into a power point under the benchtop, so no hardwiring is needed.




1. **Top cup and insert**
   Takes a 93 mm disc of your benchtop, up to 20 mm thick. Press and release to raise or lower
2. **USB-C and USB-A**
   Up to 2.1 A from each port
3. **Three AU power points**
   10 A / 2400 W in total
4. **Motorised body**
   Rises 280 mm from a clean 102 mm hole
5. **Outer collet**
   Glued into the hole, flush with the benchtop. The mounting flange fixes underneath

## Features

**Three AU power points**
10 A / 2400 W in total, with overload protection.

**USB-A and USB-C**
Up to 2.1 A from each port for phones, tablets and accessories.

**One-touch motor**
Press and release the top to raise or lower the unit.

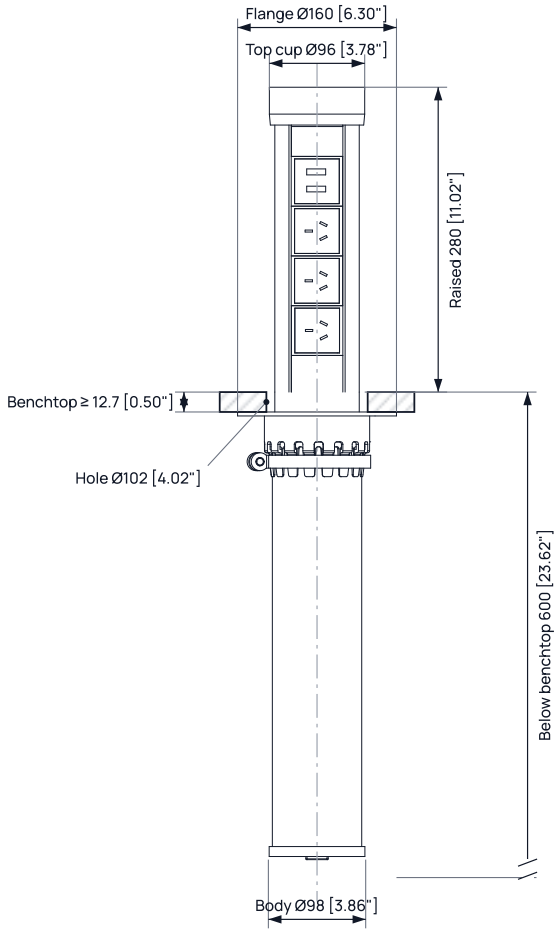
**Benchtop insert top**
Fit a disc of your own benchtop so the closed unit blends in.

**Plug-in install**
1.9 m lead with a 10 A AU plug. No hardwiring if a power point is already under the benchtop.

**Obstruction sensing**
Reverses if something blocks it while closing, and stops if pressed while rising.

# 03 Dimensions

Measure your space against these figures before you cut.




Front view, raised

Drawing MPS-D-POINT-POD-MULTI-AU, version 2.

| | | | |
|---|---|---|---|
| Hole | 102 [4.02"] | Body Ø | 98 [3.86"] |
| Benchtop | ≥ 12.7 [0.50"], no max | Length closed | 560 [22.05"] |
| Below benchtop | 600 [23.62"] | Length open | 840 [33.07"] |
| Raised | 280 [11.02"] | Stone insert Ø | 93 [3.66"] |
| Flange Ø | 160 [6.30"] | Lead | 1.9 m [6.2 ft] |

**Electrical:** Outlets: 3 × AU, 240 V AC 50 Hz, 10 A / 2,400 W max, overload switch · USB-A + USB-C, 2.1 A each · Lead: 10 A AU plug · Approval GMA-504353-EA; IP44

# 04 Installation

Six steps. No electrician needed when there is a power point below the benchtop.

### In the Box

- ☐ Point Pod Multi with the top cup fitted (empty, ready for your insert)
- ☐ Outer collet (hole ring), about 25 mm deep
- ☐ Under-bench mounting flange with fastening clip
- ☐ 1.9 m power lead with 10 A AU plug

### You Will Need

- Drill with a **102 mm hole saw** (for stone, our PPHSA)
- Your benchtop disc for the insert (step 2)
- Silicone, plus epoxy or screws for the flange
- Tape measure, pencil, masking tape and the template in this manual
- Safety glasses and a dust mask

**1** **Check the space**

Confirm there is **600 mm clear** below the benchtop, 160 mm across for the flange, and a power point within reach of the 1.9 m lead.

**2** **Make the insert**

Cut a disc of your benchtop to **93 mm** across and no more than **20 mm** thick, and test-fit it in the top cup. For a thinner disc, raise the cup's height-adjuster screws, then add a spacer if needed.

**3** **Cut the hole**

Tape the template in place, mark the centre and cut a clean **102 mm hole**. Clean up dust and sharp edges.

**4** **Fit the collet and flange**

Silicone the **outer collet** into the hole, flush with the top, and let it cure. Underneath, fix the mounting flange around the collet: **two-part epoxy** (such as Megapoxy) on stone, quartz or porcelain, **screws** on timber or laminate. Let it set.

**5** **Lower the unit in and fasten it**

Feed the unit down through the collet until the top sits flush with it, with an even margin. Underneath, tighten the fastening clip onto the mounting flange. Never glue the unit: it must stay removable.

**6** **Glue in the insert and test**

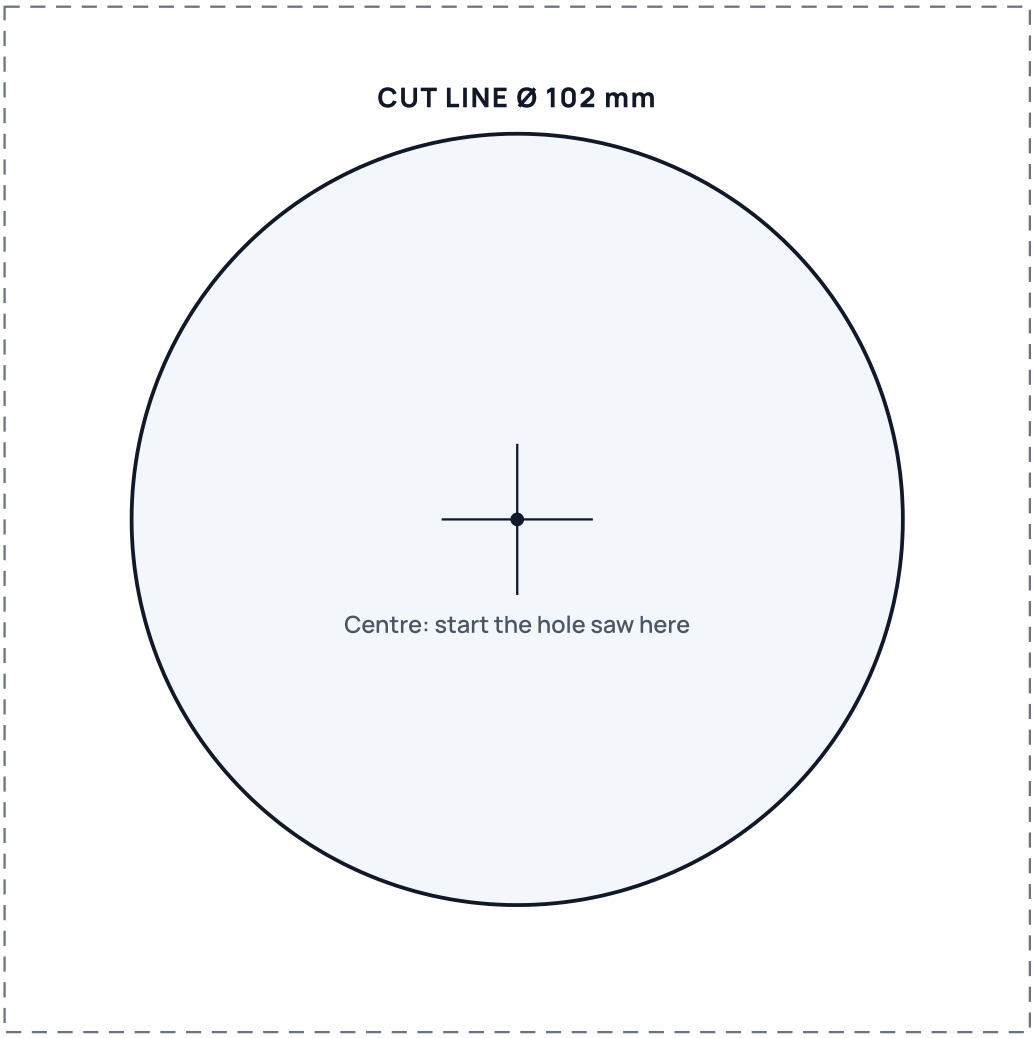
Glue the insert into the cup with silicone, lining up the pattern. Once set, plug in and allow up to a minute to start: the first press moves it down, the next raises it. Check every outlet.

### Installation Tips

- Read our step-by-step guide before you cut: modernpowersolutions.com.au/blogs/guides/how-to-install-the-point-pod.
- Have a professional benchtop installer fit it. Stone, quartz and porcelain need a diamond core bit with water cooling, or a water jet; on timber, use a hole saw without the pilot bit.
- No power point under the benchtop? Have a licensed electrician fit one. Do not run an extension lead.

# 05 Cut-Out Template

Actual size. Print this page at **100% (Actual Size)** with page scaling turned off, and check the scale bar before you mark the benchtop.






**This bar must measure exactly 50 mm.** If it does not, reprint with scaling turned off.

1. Cut along the dashed frame and tape the template where the unit will sit. Check the space below first.
2. Mark the centre and trace the cut line.
3. Cut with a Ø 102 mm hole saw centred on the mark, or cut to the line.

The outer collet glues into the hole, flush with the top, and lines its edge, so cut cleanly. The 160 mm mounting flange is fixed under the benchtop around it.

# 06 Using Your Product

Everyday operation and built-in protection.

### 1 Raise

Press the top firmly and let go. The motor raises the unit **280 mm** above the benchtop. The first time after the power comes on, wait about 60 seconds and press twice: the first press only makes a sound.

### 2 Use

Plug into the outlets or the USB ports. Keep the total load within 10 A (2400 W).

### 3 Lower

Remove every plug and cable, clear the top, then press and release it. The unit closes flush with the benchtop.

## Built-In Protection

### Overload protection

If the unit draws more than 10 A, the overload protection trips and cuts power to the outlets.

### Obstruction sensing

If something blocks the unit while it closes, it reverses and rises again. If the top is pressed while it rises, it stops.

### Splash protection

Rated IP44 for indoor use. Spills on the closed unit drain past it into the cabinet below. It is not waterproof, so keep the raised unit dry.

## USB Charging

The USB-A and USB-C ports supply up to 2.1 A each at 5 V, for phones, tablets and accessories. Phones that support fast charging charge at their standard rate.

# 07 Care, Troubleshooting and FAQs

Keep it working like new.

## Troubleshooting

| Problem | What to do |
|---|---|
| **Nothing happens when I press the top** | Check the power point under the benchtop is switched on. Press firmly on the centre of the top and let go: the unit moves when you release it. |
| **It doesn't rise the first time I press it** | Wait about 60 seconds after the power comes on, then press the top once: it makes a sound but stays down. Wait a few seconds and press again, and it rises. From then on one press is all it needs. |

| Problem | What to do |
|---|---|
| **The unit will not lower** | Remove every plug and cable and clear the top, then press and release the top. Never force it down by hand. |
| **It shudders or scrapes as it moves** | Switch off at the power point, loosen the fastening clip under the benchtop, hold the unit perfectly straight in the hole, then tighten the clip firmly again. |
| **USB charging is slow** | Each port supplies up to 2.1 A at 5 V, so fast-charging phones charge at their standard rate. Try another cable. |
| **The outlets have no power** | Check the power point is on and try another appliance. If several appliances were running, the overload protection may have tripped: unplug them and contact us if the outlets stay off. |

## Care and Cleaning

- Wipe the ring and outlets with a soft, dry or slightly damp cloth. Do not use solvents, abrasives or spray cleaners.
- Clean the benchtop insert as you would the rest of your benchtop.
- Lower the unit when you are not using it, and wipe up spills straight away. If liquid gets inside, unplug the unit and contact us.
- Now and then, check under the benchtop that the lead is not pinched or strained and the fastening clip is still tight.

## Frequently Asked Questions

### Is the Point Pod spring-loaded?

No. It is motorised. The built-in motor raises and lowers the unit when you press and release the top.

### Do I need an electrician?

Not if there is already a power point under the benchtop: the unit plugs in with its 10 A AU plug. Have a professional benchtop installer cut the hole and fit it. Adding a new power point is fixed wiring and must be done by a licensed electrician.

### What goes in the top cup?

A disc of your own benchtop, 93 mm across and no more than 20 mm thick, so trim a thicker disc down to 20 mm. The cup comes empty. For a thinner disc, raise the cup's height-adjuster screws, then add a spacer if needed.

### Is it surge protected?

No. It has overload protection, but no surge protection.

### How do I make a warranty claim?

Contact us within the warranty period and we will repair or replace the unit free of charge. We keep order records matched to your details, so you do not need to keep a paper receipt.

### What if my unit develops a fault after the warranty ends?

We offer an affordable repair or replacement service for units outside the warranty period. Contact us with your order details and a description of the fault.

### Do you provide after-sales support?

Yes. Email us or use the request-a-call-back option on our website, and we will get back to you as soon as possible.

# 08 Specifications

Point Pod Multi Pop-Up with USB

## Electrical

| | |
|---|---|
| Rated voltage | 230–240 V AC, 50 Hz |
| Rated current | 10 A (2400 W) total |
| Outlets | 3 × AU power points |
| Lead | 1.9 m, 10 A AU plug |
| Lifting method | Motorised, press-and-release top |
| Overload protection | Yes, overload switch |
| Surge protection | None |

## Physical

| | |
|---|---|
| Colour | Black |
| Materials | Aluminium, polyamide and ABS |
| Benchtop insert | 93 mm diameter, up to 20 mm thick |
| Mounting flange diameter | 160 mm, under the benchtop |
| Weight | 3.2 kg packed |
| Warranty | 24 months |

## Charging

| | |
|---|---|
| USB-A | 5 V, up to 2.1 A |
| USB-C | 5 V, up to 2.1 A |

## Installation

| | |
|---|---|
| Hole size | 102 mm |
| Benchtop thickness | At least 12.7 mm, no maximum |
| Clear space below surface | 600 mm, measured from the benchtop top |
| Height when raised | 280 mm above the benchtop |
| Body diameter | 98 mm |
| Power supply | Earthed 230–240 V power point within reach of the lead |
| Ingress protection | IP44, indoor use only |

## Compliance and Certification

| | |
|---|---|
| Australia | Electrical safety approval GMA-504353-EA |
| Design | Designed and engineered in Australia by Point Pod |

09

# Warranty and Support

We are here to help.

## Warranty

Your unit is covered by a 24-month warranty from the date of purchase against defects in materials and workmanship.

- The warranty does not cover damage from incorrect installation, misuse, liquid entry, overloading or unauthorised repair.
- These benefits are in addition to your rights under the consumer law of your country.

## Contact Us

| | |
|---|---|
| Email | **contact@modernpowersolutions.com.au** |
| Web | **modernpowersolutions.com.au** |

Support and call-back

Have your order number and the model on the product label ready.

## Similar Products



**PPM01**

**Point Pod Multi Pop-Up with USB**

The same unit in silver.



**PPCUB**

**Point Pod Compact Pop-Up with USB**

Shorter, with one power point and USB, rising 170 mm.



**PPMBT**

**Point Pod Boardroom Pop-Up**

Two power points, USB, HDMI and RJ45 for offices and boardrooms.

## About Modern Power Solutions

Modern Power Solutions designs and supplies retractable pop-up power outlets for kitchens, offices and commercial spaces. Founded in 2006, we focus on making power easy to reach and easy to hide, through careful product design, customer feedback and attention to detail.

## Disclaimer

Modern Power Solutions has made every effort to make the information in this manual accurate. It is general guidance only and does not replace local electrical regulations or the advice of a qualified tradesperson. We may change the product or this information without notice. The rating label on your unit is the final reference for its electrical ratings.

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